

STATE OF IOWA
DEPARTMENT OF COMMERCE
UTILITIES BOARD

IN RE: INVESTIGATION INTO NATURAL GAS UTILITY METHODS OF SERVICE DISCONNECTION AFTER TERMINATION OF SERVICE	DOCKET NO. INU-03-2
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ORDER GRANTING EXTENSION

(Issued October 1, 2003)

On August 1, 2003, the Utilities Board (Board) issued an order closing the investigation in Docket No. INU-03-2. In the order, the Board directed natural gas utilities to file proposed tariffs that include provisions informing customers of the procedures followed when the utility allowed gas service to remain turned on at a premise where there is no customer responsible for payment and a description of any back billing procedures for gas consumption during that period. The proposed tariffs were to be filed within 60 days of August 1, 2003.

On September 26, 2003, Interstate Power and Light Company (IPL) filed a motion for an extension of the time to file the proposed tariffs. IPL is requesting until October 14, 2003, to file the proposed tariffs, saying only that IPL has determined it needs this additional time. IPL adds that the Consumer Advocate Division of the Department of Justice has no objection to the extension.

The Board will grant the extension and allow IPL the additional time to file the proposed tariffs, in order to ensure that the procedures followed when IPL allows gas service to remain turned on where there is no customer responsible for payment and any back billing procedures related to those procedures are set out correctly in IPL's tariffs.

IT IS THEREFORE ORDERED:

1. The "Motion For Extension Of Time" filed by Interstate Power and Light Company on September 26, 2003, is granted.
2. Proposed tariffs to comply with the order issued August 1, 2003, shall be filed on or before October 14, 2003.

UTILITIES BOARD

/s/ Diane Munns

/s/ Mark O. Lambert

ATTEST:

/s/ Judi K. Cooper
Executive Secretary

/s/ Elliott Smith

Dated at Des Moines, Iowa, this 1st day of October, 2003.